Higher Ed Educator Resources

We know you have busy schedules. To help you successfully utilize your Blackboard technology to increase student engagement, save you time, and improve student performance, we offer many resources, events, and training opportunities.

Get Your Questions Answered

Blackboard Help
Get help using various Blackboard products with videos, best practice tips, tutorials, and more.
help.blackboard.com

Community Site
Connect, share, and learn from your peers. Post a question on the discussion board, follow conversations between your peers, or submit product feedback in the idea exchange.
community.blackboard.com

Customer Success Advocates
Get personalized assistance at your institution, online, and in-person from our Customer Success Advocate team. CSA’s present faculty adoption and student success workshops, assist with challenges, and help institutions succeed in implementing and using their Blackboard set of tools.

Educator Field Guide
Based on your level of experience with Blackboard Learn and immediate classroom goals, the Educator Field Guide lists selected features and tools in Blackboard Learn that you can begin using today to address specific teaching and learning challenges and develop new skills.
blackboard.com/educatorfieldguide

Check Out the Latest Blackboard Products

Educator Preview
You’re invited to test drive Blackboard Learn with the Ultra experience. This is an early release of the Ultra Course – keep up to date with new workflows over time.
preview.blackboard.com

Blackboard Collaborate
Sign up for your free trial of the new, redesigned virtual classroom technology. Your online teaching and learning can be just as immersive as in the classroom – anytime, anywhere.
blackboard.com/collabtrial
Learn from Your Peers and Blackboard Experts

Blackboard Innovative Teaching Series
Learn the top strategies and pedagogy for both increasing educator efficiency and improving learning outcomes during these free webinars that are taught by educators and supported by Blackboard experts.

[community.blackboard.com/BITS](community.blackboard.com/BITS)

Exemplary Course Program
Get started with the Exemplary Course Program Rubric, submit your course for peer review, volunteer to be a course reviewer, or preview the work of previous award-winning courses created by other educators to get fresh ideas.

[community.blackboard.com/ecp](community.blackboard.com/ecp)

Blackboard User Groups
Come together with other regional Blackboard users interested in networking, learning from subject matter experts, and sharing best practices with one another.

[community.blackboard.com/places](community.blackboard.com/places)

BbWorld
Join thousands of educators from around the world for leading keynotes, over 200 sessions, pre-conference hands-on workshops, and opportunities to network and share best practices with like-minded peers – along with updates from Blackboard.

[bbworld.com](bbworld.com)

Blackboard Training Programs
Find professional development opportunities specific to Blackboard technologies, including platform and pedagogical training. Platform training includes on-site and online training, certifications, and materials. Pedagogical training promotes effective best practices in faculty training, course design, and professional development.

[blackboard.com/consulting-training](blackboard.com/consulting-training)

For more information on all the resources available for educators, visit [community.blackboard.com/educator](community.blackboard.com/educator)